

## **Status Report Concerning Stroud Bankruptcy Case April 27, 2006**

To date there have been seven visits made to the facility by the Regional Long Term Care Ombudsman.

- **February 17, 2006 - Scheduled visit to attend the Family Meeting that facility administrator and owner held to inform family members of facility owner filing bankruptcy. Family members voiced support of Administrator and owner.**
- **February 20, 2006 – Unannounced on-site visit to facility nursing home unit during first shift hours. No problems noted.**
- **March 3, 2006 – Unannounced on-site visit to facility nursing home unit during second shift hours. No problems noted.**
- **March 18, 2006 – Unannounced on-site visit to both the nursing home unit and the assisted living unit. No problems noted.**
- **March 27, 2006 – Scheduled visit to attend the Resident Council meeting in the nursing home unit. No problems noted.**
- **April 6, 2006 – Unannounced on-site visit to facility assisted living unit. No problems noted.**
- **April 24, 2006 – Unannounced on-site visit to facility assisted living unit and to the nursing home unit. No problems noted.**

**During visits to the facility residents, family members and staff members have been interviewed. The residents and family members interviewed have stated they are pleased with the care provided by the staff.**

**Several staff members interviewed stated they were concerned about what will happen to the facility if/when it is purchased by a large corporation and staff members are not allowed to work and provide care as they currently do.**

**Notification was received from the facility administrator that plans are in progress for the facility to be purchased by Health Management Resources on June 1, 2006. However if this purchase is made the Assisted Living unit will have to be closed by May 31, 2006 before takeover by HMR.**

**On April 3, 2006 this investigator received notification from the facility administrator that the assisted living unit would be closing in 30 days. She stated she had met with the residents that morning and informed them of the facility unit closing in 30 days and would be mailing out letters notifying the residents responsible parties of the closing also.**

**An unannounced on-site visit was made to the facility on April 6, 2006 to interview residents in the assisted living unit. The residents interviewed had very positive remarks about the facility and the care they receive. They stated they did not want to move, however they understood and each resident displayed the ability to adjust in that they were in the process of planning with facility staff and family members what their options were and where they would transfer to.**

**This has been a very difficult transition for both residents and staff members. One resident has lived at the facility for 11 years and this was truly her home! There are staff members who have worked at the facility for 25, 30 and 40 years. There is little staff turnover and this certainly contributes to the fact of the facility having the reputation of being one of the best facilities in the upstate area. During visits made to the facility staff members are observed displaying a very caring attitude towards the residents and show dedication in their work. Family members and residents also confirm this during interviews.**

**One call was received by the Ombudsman office from a family member voicing concern as to where her mother, a resident, would have to go. This office has been in communication with both the administrator and the family member and monitored to ensure the resident was receiving assistance in locating appropriate placement. The resident was transferred on April 25, 2006 to a facility in the Greenville area as requested by the resident's responsible party.**

**Two calls have been received by the Ombudsman Office concerning billing issues of two residents in the assisted living unit. Both residents have already been transferred to another facility. The complaints are currently being investigated.**

**To date there have been four residents who transferred to Countryside Assisted Living in Easley. Two more will transfer there on April 28<sup>th</sup>. One resident transferred to a facility in North Carolina. Two residents are being evaluated for change in level of care and will be transferring to the nursing home unit. One resident will be transferring to Fountainside Assisted Living in Fountain Inn. One resident returned to her home with family and community support.**

**Unannounced on-site visits will continue to be made at various times to monitor and observe for any problems or potential problems concerning resident care or staffing issues.**

**Nancy C. Hawkins, Regional Long Term Care Ombudsman  
A. Dale Watson, State Long Term Care Ombudsman**